

Miscast Theatre Company

Ticket ID Verification Policy



'2023-2024'

Ticket ID Verification Policy

At the Miscast Theatre Company, we are committed to providing fair pricing options to our diverse audience. To ensure that the benefits of our discounted military, student, and senior tickets are extended to eligible individuals, we have implemented an ID verification policy. This policy aims to maintain the integrity of our ticket pricing structure and create a positive experience for all attendees.

Policy Details:

Eligibility Criteria:

Discounted tickets are available for individuals who fall under the categories of military personnel, students, and senior citizens.

Military personnel must present a valid military ID or service identification at the entrance.

Students are required to show a current, valid student ID issued by an accredited educational institution.

Senior citizens should provide a government-issued ID displaying their age and birthdate.

ID Verification at the Door:

Attendees who have purchased military, student, or senior tickets will be required to present a corresponding valid ID for verification at the event's entrance.

Our staff will carefully examine the provided ID to confirm its authenticity and match it to the ticket holder's information.

ID verification will be conducted respectfully and efficiently to minimize any inconvenience to attendees.

Failure to Provide Proper ID:

If an attendee fails to present a valid ID matching their ticket category, they will not be granted entry using the discounted ticket.

In such cases, the attendee will have the option to either present a valid ID that meets the ticket requirements or upgrade to a regular-priced ticket by paying the price difference.

Price Adjustment:

Attendees who are unable to provide the required ID and choose to attend the event by upgrading their ticket will be required to pay the difference between the discounted ticket price and the regular ticket price.

The payment will be processed at the venue's ticket booth, and the upgraded ticket will be issued accordingly.

Refunds and Exchanges:

Refunds will not be granted solely due to the inability to provide proper identification at the door.

Exchanges from discounted tickets to regular tickets will be facilitated by paying the price difference as outlined in this policy.

We appreciate your understanding and cooperation in adhering to this ID verification policy. It ensures that our pricing options are fairly distributed to those who qualify and promotes a seamless event experience for all attendees.

All ticket sales remain nonrefundable and nonexchangeable. MTC reserves the right to impose a \$2.00 exchange fee per ticket or, if approved, refund half of the total amount. Please note that service fees remain nonrefundable.